

SERVICES

Audit Services

Case Management

Chief Medical Officer
Services

Clinical Advisory Services

Coding & Compliance

Fair Market Value
Compensation

Financial Consulting

Health Information
Management (HIM)

Hospital Compliance
Services

Human Resources

Internal Audit

Litigation Support

Managed Care

Medical Economics

Mergers and Acquisitions

Performance
Improvement

Physician Coding
Compliance

Physician Services

Quality Management

Real Estate

Reimbursement

Retirement Plan
Consulting

Revenue Cycle

Strategic Planning

Tax Services

Valuation Services

PYA has performed numerous significant coding and documentation, business office and revenue cycle assessments for physician groups, health systems and academic medical centers.

Our client service team has comprehensive operational experience, are certified in physician coding and are nationally recognized experts providing education and compliance services to physicians and staff in all specialty areas and practice settings across the country. Our approach and process has exceeded the expectations of our clients. Our experience includes:

- Analysis of physician E/M code utilization with comparison graphs to specialty specific bell curves
- Hands-on chart reviews of thousands of encounters for coding and compliance issues
- One-on-one and group physician and staff education based on specific review findings
- Development and implementation of compliance plans and specific coding policies for physician groups
- Coordination with legal counsel to address potential compliance issues and review results for physician groups
- Responsibility as an Independent Review Organization ("IRO") for practices under a Corporate Integrity Agreement ("CIA")
- Coordination and attendance for appeal of Medicare recoupments related to coding and billing compliance and medical necessity
- Design and instruction of classes and workshops in CPT and ICD-9 coding and documentation and other practice management topics for professional organizations, both nationally and locally
- Participation in due diligence reviews for physician practice acquisition
- Assessment of business office structure and processes
- Service on national advisory boards for practice management, coding certification and compliance
- Expert contributor to coding and practice management publications on coding and compliance issues



ADDITIONAL AREAS OF EXPERIENCE

At PYA, our team members have assisted numerous providers and payers in multiple areas related to clinical compliance and reimbursement, case management process improvements and revenue cycle solutions.

HIM SERVICES

- Coding, documentation and compliance assessments with educational feedback
- Billing compliance reviews with education
- Chargemaster and charge process assessments
- Outpatient Prospective Payment System (“OPPS”) charge impact analysis
- Ambulatory Payment Classification (“APC”) validations
- Standardized chargemaster development
- Diagnosis Related Group (“DRG”) validations
- OIG, DOJ and Medicare investigation support
- Denials reviews
- ICD-10 education
- General and customized healthcare presentations

CASE MANAGEMENT SERVICES

- Pre-admission and registration process reviews
- Observation bed and denials management assessments and program development

- Utilization management and case management assessments and program development
- Comprehensive survey readiness assessments
- Performance improvement and quality improvement program consultations and training
- Effective strategies to prepare for JCAHO surveys and regulatory reviews
- Staff preparation for surveyor questions
- Medical staff/leadership compliance with JCAHO
- Medical record focused reviews
- General and customized education and presentations

REVENUE CYCLE SERVICES

- Timely billing
- Managed care contract compliance
- Denial rates and successful appeal results
- Revenue capture and fee analysis
- Contract audits, monitoring and negotiations

- Consumable purchasing comparison
- Materials inventory analysis
- Purchasing agent training
- On-site management

PROVIDER SETTINGS

- Our staff of dedicated healthcare professional has provided specialized services to an array of providers including:
- Acute hospitals
- Home health agencies
- Surgery centers
- Rural health clinics
- Critical access hospitals
- Rehabilitative hospitals and units
- Nursing homes
- Private physician practices
- Hospital contracted physician services
- Anesthesia and pain management clinics
- Physical therapy centers
- Dialysis centers
- Psychiatric hospitals and units
- Children's hospitals

